

ORIGINAL

COMMISSIONERS  
KRISTIN K. MAYES - Chairman  
GARY PIERCE  
PAUL NEWMAN  
SANDRA D. KENNEDY  
BOB STUMP



0000109840

LAUGHAVE DIRECTOR

47  
60

ARIZONA CORPORATION COMMISSION

April 6, 2010

To: Docket Control

RE: Arizona American Water Company - PETITION  
Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343

Please docket the attached 183 customer signatures OPPOSING a rate increase and/or consolidation in above cases.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division - Consumer Services

RECEIVED  
2010 APR - 6 P 3: 19  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Arizona Corporation Commission  
DOCKETED

APR - 6 2010

DOCKETED BY	<i>[Signature]</i>
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**ARIZONA CORPORATION COMMISSION****UTILITY COMPLAINT FORM****Investigator:** Guadalupe Ortiz**Phone:****Fax:****Priority:** Respond Within Five Days**Opinion**      **No.** 2010      **86121****Date:** 4/5/2010**Complaint Description:**      08A Rate Case Items - Opposed  
08G Consolidation - Opposed**First:****Last:****Complaint By:**      **PETITION**      **PETITION****Account Name:** Sun City Condo Owners Association, Inc.**Home:** (000) 000-0000**Street:****Work:****City:** Sun City**CBR:****State:** AZ      **Zip:** {**is:****Utility Company:** Arizona - American Water Company**Division:** Water**Contact Name:****Contact Phone:** (000) 000-0000**Nature of Complaint:**

CORRESPONDENCE RECEIVED - PETITION OPPOSED TO AAWC SUN CITY RATE CONSOLIDATION &amp; INCREASE:

RE: DOCKET NO. W-01303A-09-0343 &amp; SW-01303A-09-0343

\*\*\*THE FOLLOWING PETITION WAS SIGNED BY 21 CUSTOMERS\*\*\*

SUN CITY CONDO OWNERS ASSOCIATION, INC.

Petition of Protest to an Arizona American Water Proposed Sun City Water &amp; Wastewater Rate Consolidation &amp; Increase - Docket Nos W-01303A-09-0343 WS-01303A-09-0343

Currently, Arizona-American Water Company's ("AZ American") rates are unique for each of its geographic districts. The existing rates reflect the differing cost to serve each geographic area. Rate consolidation is the process of bundling a group of geographical districts together and averaging the differing costs for each district into a single rate. Sun City has some of, if not the best water in the state, so this consolidation/bundling process is detrimental to Sun City as we will help pay for costs in other districts to treat their water that our water does not require.

Additionally, as Sun City West experienced in its recent fight regarding this same issue, Property Owners and Residents Association ("PORA") representatives have stated that the consolidation is what stood in the way of getting any relief from the proposed increase. The proposal to consolidate these districts has been made by the Arizona Corporation Commission ("ACC") staff. RCSC has already informed the ACC and AZ American that they are adamantly opposed to this consolidation and you should all individually do the same.

The Arizona-American Water Company, Inc. filed an application with the ACC for permanent revenue increase for Sun City water and wastewater. Their application requests a 27.7% increase in water and a 40.8% increase in wastewater. Although RCSC has notified the ACC we oppose this increase, stating the fact that we are a non-profit organization that serves and is funded by the 27,931 residences of Sun City, this will have little effect unless the residents of Sun City do the same. Not only will the residents be affected by their individual increase

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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in water and wastewater, they will also be affected by the increase to RCSC, which will have to be passed on in annual property assessments. In 2009, RCSC spent \$128,440 in water and sewer.

This application by AZ American would increase RCSC expenses annually by approximately \$40,000 for water/wastewater. Recently ACC awarded APS a 10%-plus increase, which will raise RCSC electric costs by approximately \$100,000 this year. In 2008 and 2009, RCSC annual property assessments were increased by 4%; this provided only approximately \$350,000 in additional income to RCSC. The total of the utility increases would be 40% of this additional income and in 2010 there is no increase in annual property assessments to cover these additional costs.

Sun City condominium associations with large green common areas, will be extremely effected by this proposed rate consolidation and increase and are adamantly opposed.

Petition of Protest Against the Proposed Arizona American Water Rate Consolidation and Rate Increase  
Signatures

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

Petition docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

\*End of Comments\*

**Date Completed:** 4/5/2010

**Opinion No.** 2010 - 86121

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SUN CITY CONDO OWNERS ASSOCIATION, INC.

Petition of Protest to an Arizona American Water

Proposed Sun City Water & Wastewater Rate Consolidation & Increase  
Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343

RECEIVED

APR 02 2010

AZ COMM  
Director Utilities

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**Sun City condominium associations with large green common areas, will be extremely effected by this proposed rate consolidation and increase and are adamantly opposed.**

**Petition of Protest Against the Proposed Arizona American Water Rate Consolidation and Rate Increase**

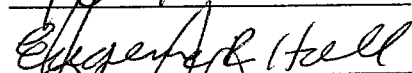
Signature

Printed Name

Street Address



KURT HALL



EUGEN R HALL 1



GAYE DARLING



WARREN DARLING

Petition of Protest Against the Proposed Arizona American Water Rate Consolidation and Rate Increase Signatures

Signature	Printed Name	Street Address
1 <u>Detta R. Carlson</u>	<u>DETTA R. CARLSON</u>	<u>18843 N. Mayan Drive</u>
2 <u>Lin Gentry</u>	<u>LIN GENTRY</u>	<u>18827 Mayan Dr.</u>
3 <u>Ed Gentry</u>	<u>ED GENTRY</u>	<u>18827 N. MAYAN DR</u>
4 <u>William Wood</u>	<u>WILLIAM WOOD</u>	<u>18848 N AZTEC</u>
5 <u>Carol Wood</u>	<u>CAROLE M WOOD</u>	<u>18848 N. AZTEC DR.</u>
6 <u>Beverly Sayers</u>	<u>BEVERLY SAYERS</u>	<u>18803 N MAYAN DR</u>
7 <u>Michael F. Edwards</u>	<u>MICHAEL F. EDWARDS</u>	<u>18806 N. LAKEFOREST DR.</u>
8 <u>Dores J. Edwards</u>	<u>DORES J. EDWARDS</u>	<u>18806 N LAKEFOREST DR</u>
9 <u>Jane C Woods</u>	<u>JANE C Woods</u>	<u>18806 N Aztec Dr.</u>
10 <u>Barry S. Woods</u>	<u>Barry S. Woods</u>	<u>18806 N. Aztec Dr.</u>
11 <u>Richard Hawthorn</u>	<u>RICHARD HAWORTH</u>	<u>DR</u>
12 <u>Erla Alaniva</u>	<u>ERLA ALANIVA</u>	
13 <u>Elizabeth Nagel</u>	<u>Elizabeth Nagel</u>	<u>18852 Aztec Dr</u>
14 <u>Dorothy M. Livezey</u>	<u>Dorothy M. Livezey</u>	
15 <u>James M. Taylor</u>	<u>JAMES M. TAYLOR</u>	
16 <u>Frances M. Taylor</u>	<u>FRANCES M. TAYLOR</u>	
17 <u>H. Katherine Hopkins</u>	<u>H. KATHERINE HOPKINS</u>	<u>2, AZ</u>
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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Guadalupe Ortiz

**Phone:**

**Fax:**

9

**Priority:** Respond Within Five Days

**Opinion**      **No. 2010      86122**

**Date:** 4/5/2010

**Complaint Description:**      08A Rate Case Items - Opposed  
08G Consolidation - Opposed

**First:**

**Last:**

**Complaint By:**      **PETITION**

**PETITION**

**Account Name:**      Sun City Condo Owners Association, Inc.

**Home:** (000) 000-0000

**Street:**      12630 N. 103RD Ave. Suite 215

**Work:**

**City:**      Sun City

**CBR:**

**State:**      AZ      **Zip:** 85351

**is:**

**Utility Company:**      **Arizona - American Water Company**

**Division:**      Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

CORRESPONDENCE RECEIVED - PETITION OPPOSED TO AAWC SUN CITY RATE CONSOLIDATION & INCREASE:

RE: DOCKET NO. W-01303A-09-0343 & SW-01303A-09-0343

\*\*\*THE FOLLOWING PETITION WAS SIGNED BY 29 CUSTOMERS\*\*\*

SUN CITY CONDO OWNERS ASSOCIATION, INC.

Petition of Protest to an Arizona American Water Proposed Sun City Water & Wastewater Rate Consolidation & Increase - Docket Nos W-01303A-09-0343 WS-01303A-09-0343

Currently, Arizona-American Water Company's ("AZ American") rates are unique for each of its geographic districts. The existing rates reflect the differing cost to serve each geographic area. Rate consolidation is the process of bundling a group of geographical districts together and averaging the differing costs for each district into a single rate. Sun City has some of, if not the best water in the state, so this consolidation/bundling process is detrimental to Sun City as we will help pay for costs in other districts to treat their water that our water does not require.

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Sun City condominium associations with large green common areas, will be extremely effected by this proposed rate consolidation and increase and are adamantly opposed.

Petition of Protest Against the Proposed Arizona American Water Rate Consolidation and Rate Increase  
Signatures

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Petition docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

\*End of Comments\*

**Date Completed:** 4/5/2010

**Opinion No.** 2010 - 86122

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SUN CITY CONDO OWNERS ASSOCIATION, INC.

RECEIVED

Petition of Protest to an Arizona American Water

APR 02 2010

Proposed Sun City Water & Wastewater Rate Consolidation & Increase

AZ CORP COMM  
Director Utilities

Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343

Currently, Arizona-American Water Company's ("AZ American") rates are unique for each of its geographic districts. The existing rates reflect the differing cost to serve each geographic area. Rate consolidation is the process of bundling a group of geographical districts together and averaging the differing costs for each district into a single rate. Sun City has some of, if not the best water in the state, so this consolidation/bundling process is detrimental to Sun City as we will help pay for costs in other districts to treat their water that our water does not require. Additionally, as Sun City West experienced in its recent fight regarding this same issue, Property Owners and Residents Association ("PORA") representatives have stated that the consolidation is what stood in the way of getting any relief from the proposed increase. The proposal to consolidate these districts has been made by the Arizona Corporation Commission ("ACC") staff. RCSC has already informed the ACC and AZ American that they are adamantly opposed to this consolidation and you should all individually do the same.

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**Sun City condominium associations with large green common areas, will be extremely effected by this proposed rate consolidation and increase and are adamantly opposed.**

**Petition of Protest Against the Proposed Arizona American Water Rate Consolidation and Rate Increase**

Signature

Printed Name

Street Address

<u>Linda J. Inglis</u>	<u>Linda J. Inglis</u>	
<u>Rita L. Oliver</u>	<u>Rita Oliver</u>	
<u>Lou Costarella</u>	<u>Lou Costarella</u>	
<u>Dennis Keppen</u>	<u>DENNIS KEPPEEN</u>	



Petition of Protest Against the Proposed Arizona American Water Rate Consolidation and Rate Increase Signatures

Docket Nos W-01301A-09-0343

SW -01303A-09-0343

Signature	Printed Name	Street Address
1 <u>Mike Eslinger</u>	<u>MIKE ESLINGER</u>	<u>13806</u>
2 <u>Wayne Thompson</u>	<u>WAYNE THOMPSON</u>	<u>10918 1</u>
3 <u>James P. Higgins</u>	<u>JAMES P. HIGGINS</u>	
4 <u>Ardella Weigum</u>	<u>ARDELLA WEIGUM</u>	
5 <u>Mary Lou Hagen</u>	<u>Mary Lou Hagen</u>	
6 <u>Bruce A. Cords</u>	<u>BRUCE A. CORDS</u>	
7 <u>Gerda A. Cords</u>	<u>Gerda A Cords</u>	
8 <u>Richard E. Walker</u>	<u>Richard E. Walker</u>	
9 <u>Karen Jennings</u>	<u>KAREN JENNINGS</u>	
10 <u>Greg Gaston</u>	<u>GREG GASTON</u>	
11 <u>Marlin Krentzel</u>	<u>Marlin Krentzel</u>	
12 <u>Melba Wakefield</u>	<u>Melba Wakefield</u>	
13 <u>Sandra Kragelj</u>	<u>Sandra Kragelj</u>	
14 <u>Marcella Parrott</u>	<u>Marcella Parrott</u>	
15 <u>Dorothy Huffman</u>	<u>DOROTHY HUFFMAN</u>	
16 <u>Rodney G. West</u>	<u>Rodney G. WEST</u>	<u>1</u>
17 <u>Mary Lou Rosas</u>	<u>Mary Lou Rosas</u>	<u>1</u>
18 <u>JAMES B. COLLINS</u>	<u>JAMES B COLLINS</u>	
19 <u>Anne Stewart</u>	<u>ANNE STEWART</u>	
20 <u>Vincenza Wolf</u>	<u>Vincenza WOLF</u>	
21 <u>Thomas Beckwith</u>	<u>THOMAS. BECKWITH</u>	
22 <u>Kay Gale Anderson</u>	<u>KAY GALE ANDERSON</u>	
23 <u>Carol Durocher</u>	<u>CAROL Durocher</u>	
24 <u>Mary Spooner</u>	<u>MARY Spooner</u>	
25 <u>Ruth Herrmann</u>	<u>Ruth Herrmann</u>	

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Guadalupe Ortiz      **Phone:**      **Fax:**

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2010      **86123**      **Date:** 4/5/2010

**Complaint Description:**      08A Rate Case Items - Opposed  
08G Consolidation - Opposed

**Complaint By:**      **First:**      **Last:**  
**PETITION**      **PETITION**

**Account Name:** Sun City Condo Owners Association, Inc.      **Home:** (000) 000-0000

**Street:** 12630 N. 103RD Ave. Suite 215      **Work:**

**City:** Sun City      **CBR:**

**State:** AZ      **Zip:** 85351      **is:**

**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:**      **Contact Phone:**

**Nature of Complaint:**

CORRESPONDENCE RECEIVED - PETITION OPPOSED TO AAWC SUN CITY RATE CONSOLIDATION & INCREASE:

RE: DOCKET NO. W-01303A-09-0343 & SW-01303A-09-0343

\*\*\*THE FOLLOWING PETITION WAS SIGNED BY 51 CUSTOMERS\*\*\*

SUN CITY CONDO OWNERS ASSOCIATION, INC.  
Petition of Protest to an Arizona American Water Proposed Sun City Water & Wastewater Rate Consolidation & Increase - Docket Nos W-01303A-09-0343 WS-01303A-09-0343

Currently, Arizona-American Water Company's ("AZ American") rates are unique for each of its geographic districts. The existing rates reflect the differing cost to serve each geographic area. Rate consolidation is the process of bundling a group of geographical districts together and averaging the differing costs for each district into a single rate. Sun City has some of, if not the best water in the state, so this consolidation/bundling process is detrimental to Sun City as we will help pay for costs in other districts to treat their water that our water does not require.

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## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

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Sun City condominium associations with large green common areas, will be extremely effected by this proposed rate consolidation and increase and are adamantly opposed.

Petition of Protest Against the Proposed Arizona American Water Rate Consolidation and Rate Increase  
Signatures

\*End of Complaint\*

#### Utilities' Response:

#### Investigator's Comments and Disposition:

Petition docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

\*End of Comments\*

Date Completed: 4/5/2010

Opinion No. 2010 - 86123

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SUN CITY CONDO OWNERS ASSOCIATION, INC.

RECEIVED

**Petition of Protest to an Arizona American Water**

APR 02 2010

**Proposed Sun City Water & Wastewater Rate Consolidation**

AZ CORP. COMM  
Director Utilities

Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343

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***Petition of Protest Against the Proposed Arizona American Water Rate Consolidation and Rate Increase***

Signature

Printed Name

Street Address

*Helen B Flintz*

HELEN B FLINTZ

*Kerry Jorgenson*

Kerry Jorgenson

*Ernestine Campbell*

Ernestine

1 *[initials]* *[initials]* *[initials]* *[initials]* *[initials]* *[initials]* *[initials]* *[initials]*

Petition of Protest Against the Proposed Arizona American Water Rate Consolidation and Rate Increase Signatures

Docket Nos. W-01303A-09-0343

WS-01303A-09-0343

Signature

Printed Name

Street Address

1	<u>Norrie D Gaede</u>	<u>Norrie GAEDE</u>	
2	<u>Marsha Zlotnick</u>	<u>Marsha Zlotnick</u>	
3	<u>Larry Cupp</u>	<u>Larry Cupp</u>	
4	<u>Carolyn S. Creaver</u>	<u>Carolyn S. Creaver</u>	
5	<u>Francis Murphy</u>	<u>FRANCIS MURPHY</u>	
6	<u>Betty N. Woerner</u>	<u>BETTY N. WOERNER</u>	
7	<u>Carol A. Houck</u>	<u>Carol A. Houck</u>	
8	<u>Rebecca A. Thornley</u>	<u>Rebecca A. Thornley</u>	
9	<u>Melva Wilham</u>	<u>MELVA WILHAM</u>	
10	<u>Barbara J. Lincol</u>	<u>Barbara J. LINCOL</u>	
11	<u>Paul Lincol</u>	<u>PAUL LINCOL</u>	
12	<u>Wilma Sanders</u>	<u>Wilma A. Sanders</u>	
13	<u>Ethel Denver</u>	<u>ETHEL DENVER</u>	
14	<u>Nancy Sweet</u>	<u>Nancy Sweet</u>	
15	<u>George Wurdahl</u>	<u>George Wurdahl</u>	
16	<u>Glen Reiter</u>	<u>Glen Reiter</u>	
17	<u>John J. Caroto</u>	<u>JOHN J. CAROTO</u>	
18	<u>Marilyn May</u>	<u>MARILYN MAY</u>	
19	<u>Shirley Brock</u>	<u>SHIRLEY BROCK</u>	
20	<u>Jeff Croons</u>	<u>JEFF. CROONS</u>	
21	<u>Cynthia Thoe</u>	<u>CYNTHIA THOE</u>	
22	<u>Sundee Ziegler</u>	<u>Sundee Ziegler</u>	
23	<u>Vivian Scharfberger</u>	<u>VIVIAN SCHARFBERGER</u>	
24	<u>Adele S. McGee</u>	<u>ADELE S. MCGEE</u>	10
25	<u>Alda Acre</u>	<u>ALDA ACRE</u>	13

Petition of Protest Against the Proposed Arizona American Water Rate Consolidation and Rate Increase Signatures

Docket Nos W-01301A-09-0343

SW -01303A-09-0343

Signature

Printed Name

Street Address

1	<u>Lynn Shea</u>	<u>LYNN SHEA</u>	
2	<u>Barbara Rinehart</u>	<u>Barbara Rinehart</u>	
3	<u>Bernice Nimm</u>	<u>BERNICE NIMM</u>	
4	<u>Juliana Oltean</u>	<u>13612 N</u>	
5	<del><u>[Signature]</u></del>	<del><u>[Signature]</u></del>	
6	<del><u>[Signature]</u></del>	<del><u>[Signature]</u></del>	
7	<u>Dave Clune</u>	<u>DAVE CLUNE</u>	
8	<u>Sharon Clune</u>	<u>SHARON CLUNE</u>	
9	<u>Kenneth T. Park</u>	<u>KENNETH T. PARK</u>	
10	<u>Roy Melle</u>	<u>ROY MELLE</u>	
11	<u>Autta Pyrtet</u>	<u>AUTTA PYRTE</u>	
12	<u>LuAnn Dumont</u>	<u>LuAnn Dumont</u>	
13	<u>Barbara Brent</u>	<u>BARBARA BRENT</u>	
14	<u>Elyndre L King</u>	<u>ELYNDRE L KING</u>	
15	<u>Elizabeth L. Flower</u>	<u>Elizabeth L. Flower</u>	
16	<u>Maj-Britt Napp</u>	<u>Maj Britt Napp</u>	
17	<u>Theresa Pfeiffer</u>	<u>THERESA PFEIFFER</u>	
18	<u>Diana S. Crawford</u>	<u>Diana S. Crawford</u>	
19	<u>Harro H. Flintz</u>	<u>Harro H. Flintz</u>	
20	<u>Mary A. Lerma</u>	<u>Mary A. Lerma</u>	
21	<u>Janet K. Merin</u>	<u>JANET K MERIN</u>	
22	<u>Janet G. Forsness</u>	<u>JANET G. FORSNESS</u>	
23	<u>Gwen Swanson</u>	<u>Gwen Swanson</u>	
24	<u>Arlene D Jones</u>	<u>Arlene D Jones</u>	
25	<u>George Chamberlain</u>	<u>George Chamberlain</u>	

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2010 - 86037

Date: 3/30/2010

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      **PETITION**

**PETITION**

Account Name:      Circle S Condominium Association

Home:

Street:

Work: (000) 000-0000

City:      Sun City

CBR: N/A

State:      AZ      Zip: 85373

is:

Utility Company:      **Arizona - American Water Company**

Division:      Water

Contact Name:      Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/30/10

REFERENCE: AZ AMERICAN RATE CONSOLIDATION & INCREASE\*\*\*\*\*SUN CITY\*\*\*\*\*  
DOCKET NO. W-01303A-09-0343 & SW- 01303A-09-0343

\*\*\*\*\*THE FOLLOWING

PETITION\*\*\*\*\* was provided by CIRCLE S CONDOMINIUM  
ASSOCIATION on behalf of 18 households.

Circle S Condominium Association, Inc.

Telephone: 623/977-8593

Ed Pryzina, President; Keith Emst, Vice President;  
Marcia Jumes, Secretary; Carol Edick, Treasurer;  
and Howard Raschke, Maintenance

March 26, 2010

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, Arizona 85007

Re: Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343  
Rate Consolidation and Increases

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Dear Commissioners:

The Circle S Condominium Association Board of Directors representing 18 households urges your careful attention to the following information as you review Arizona-American Water Company's application for permanent revenue increase for Sun City water and wastewater:

1. AZ American's proposal to bundle a group of geographical districts penalizes Sun City residents. The densely populated Sun City Water District has excellent water, but if bundled with districts requiring expensive water treatment, Sun City residents would need to pay for treatment of water it does not use. Circle S Condominium Association opposes the proposed change to bundled districts and urges retention of AZ American's current structure of unique rates for each of its geographic districts.

2. AZ American's current rate increase request of 27.7% for water and 40.8% for wastewater seems excessive, especially following the July 2008 increases of 26.2% for water and 24.7% for wastewater.

3. AZ American's growth by means of purchasing water companies with problems neither was a result of poor due diligence on their part or is evidence of their deliberate intent to pass along the extra expenses to existing customers. Either scenario reflects poorly on the company, and the ensuing costs should be the responsibility of the company, not its customers.

4. It appears AZ American may enjoy a 40% return on investment, a ROI well above good business practices. Yes, AZ American made \$5 million in district improvements over the last 2 years, but the proposed rate increase should cover those improvements in 2-2 ½ years giving them the 40% ROI. Perhaps a little greedy, especially when achieved at the expense of seniors on fixed incomes.

Circle S Condominium Association urges a more reasonable rate increase if one is even necessary.

Sincerely,  
Edward Pryzina  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

3/30/10 Comments entered for the record and docketed.

\*End of Comments\*

**Date Completed: 3/30/2010**

**Opinion No. 2010 - 86037**

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone: 602-542-4217

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 86010

Date: 3/30/2010

Complaint Description: 08A Rate Case Items - Opposed  
08G Consolidation - Opposed

First:

Last:

Complaint By: PETITION PETITION

Account Name: SUN CITY CONDO OWNERS ASSOCIATION, Home: (000) 000-0000

Street: 12630 N 103RD AVE STE 215 Work: (000) 000-0000

City: Sun City CBR: N/A

State: AZ Zip: 85351 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/25/10

REFERENCE: AZ AMERICAN RATE CONSOLIDATION & INCREASE\*\*\*\*\*SUN CITY\*\*\*\*\*  
DOCKET NO. W-01303A-09-0343 & SW- 01303A-09-0343

THE FOLLOWING PETITION WAS SIGNED BY 40 CUSTOMERS

SUN CITY CONDO OWNERS ASSOCIATION, INC.  
Petition of Protest To an Arizona American Water

Proposed Sun City Water & Wastewater Rate Consolidation & Increase

Currently, Arizona-American Water Company's ("AZ American") rates are unique for each of its geographic districts. The existing rates reflect the differing cost to serve each geographic area. Rate consolidation is the process of bundling a group of geographical districts together and averaging the differing costs for each district into a single rate. Sun City has some of, if not the best water in the state, so this consolidation/bundling process is detrimental to Sun City as we will help pay for costs in other districts to treat their water that our water does not require.

Additionally, as Sun City West experienced in its recent fight regarding this same issue, Property Owners and Residents Association ("PORA") representatives have stated that the consolidation is what stood in the way of getting any relief from the proposed increase. The proposal to consolidate these districts has been made by the Arizona Corporation Commission ("ACC") staff. RCSC has already informed the ACC and AZ American that they are adamantly opposed to this consolidation and you should all individually do the same.

The Arizona-American Water Company, Inc. filed an application with the ACC for permanent revenue increase for Sun City water and wastewater. Their application requests a 27.7% increase in water and a 40.8% increase in wastewater. Although RCSC has notified the ACC we oppose this increase, stating the fact that we are a non-profit organization that serves and is funded by the 27,931 residences of Sun City, this will have little effect

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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unless the residents of Sun City do the same. Not only will the residents be affected by their individual increase in water and wastewater, they will also be affected by the increase to RCSC, which will have to be passed on in annual property assessments. In 2009, RCSC spent \$128,440 in water and sewer.

This application by AZ American would increase RCSC expenses annually by approximately \$40,000 for water/wastewater. Recently ACC awarded APS a 10%-plus increase, which will raise RCSC electric costs by approximately \$100,000 this year. In 2008 and 2009, RCSC annual property assessments were increased by 4%; this provided only approximately \$350,000 in additional income to RCSC. The total of the utility increases would be 40% of this additional income and in 2010 there is no increase in annual property assessments to cover these additional costs.

Sun City condominium associations with large green common areas, will be extremely effected by this proposed rate consolidation and increase and are adamantly opposed.

Petition of Protest Against the Proposed Arizona American Water Rate Consolidation and Rate Increase  
Signatures Docket Nos W-01303A-09-0343 WS-01303A-09-0343

12630 N. 103<sup>rd</sup> Ave. Suite 215, Sun CW, Az. 85351

\*End of Complaint\*

### Utilities' Response:

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### Investigator's Comments and Disposition:

3/30/10 Comments entered for the record and docketed.

\*End of Comments\*

Date Completed: 3/30/2010

Opinion No. 2010 - 86010

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MAR 25 2010

SUN CITY CONDO OWNERS ASSOCIATION, INC.

AZ CORP COMM  
Director Utilities

***Petition of Protest to an Arizona American Water***

***Proposed Sun City Water & Wastewater Rate Consolidation & Increase***

**Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343**

Currently, Arizona-American Water Company's ("AZ American") rates are unique for each of its geographic districts. The existing rates reflect the differing cost to serve each geographic area. Rate consolidation is the process of bundling a group of geographical districts together and averaging the differing costs for each district into a single rate. Sun City has some of, if not the best water in the state, so this consolidation/bundling process is detrimental to Sun City as we will help pay for costs in other districts to treat their water that our water does not require. Additionally, as Sun City West experienced in its recent fight regarding this same issue, Property Owners and Residents Association ("PORA") representatives have stated that the consolidation is what stood in the way of getting any relief from the proposed increase. The proposal to consolidate these districts has been made by the Arizona Corporation Commission ("ACC") staff. RCSC has already informed the ACC and AZ American that they are adamantly opposed to this consolidation and you should all individually do the same.

The Arizona-American Water Company, Inc. filed an application with the ACC for permanent revenue increase for Sun City water and wastewater. Their application requests a 27.7% increase in water and a 40.8% increase in wastewater. Although RCSC has notified the ACC we oppose this increase, stating the fact that we are a non-profit organization that serves and is funded by the 27,931 residences of Sun City, this will have little effect unless the residents of Sun City do the same. Not only will the residents be affected by their individual increase in water and wastewater, they will also be affected by the increase to RCSC, which will have to be passed on in annual property assessments. In 2009, RCSC spent \$128,440 in water and sewer. This application by AZ American would increase RCSC expenses annually by approximately \$40,000 for water/wastewater. Recently ACC awarded APS a 10%-plus increase, which will raise RCSC electric costs by approximately \$100,000 this year. In 2008 and 2009, RCSC annual property assessments were increased by 4%; this provided only approximately \$350,000 in additional income to RCSC. The total of the utility increases would be 40% of this additional income and in 2010 there is no increase in annual property assessments to cover these additional costs.

***Sun City condominium associations with large green common areas, will be extremely effected by this proposed rate consolidation and increase and are adamantly opposed.***

***Petition of Protest Against the Proposed Arizona American Water Rate Consolidation and Rate Increase***

Petition of Protest Against the Proposed Arizona American Water Rate Consolidation and Rate Increase Signatures

Signature

Mary Schuf	Jon Wernner
Jack Lerner	Frank
Dadde Lerner	Lana Elrod
Gene Lerner	Vesta Woodie
Wynn Lerner	Patricia Maden
Connie Lerner	HASSAN ARIANEJAD
Dan De Papp	ESMAT ARIANEJAD
Earl Walli	Nancy Briles
Gayle M. M. M.	Mark Briles
Mary E. Martinez	Gregory C. M. M.
Marlene Risher	John M. M. M.
Ch. Risher	Anthony Rizzo
Helma Hill	Veronica Rizzo
John W. Behr	Rae M. Glascher
Beverly J. Behr	Chloe Goin
Jerry L. Mausel	
Joanne M. Conant	
Joan Davidson	
Norma J. Schneider	
Christie Lundgren	
John D. Byr	
Wanda J. J. J.	
Ann Horland	
M. J. J.	
Leonard P. McLaughlin	

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2010 - 86006

Date: 3/29/2010

Complaint Description:      08A Rate Case Items - Opposed  
08G Consolidation - Opposed

First:

Last:

Complaint By:      PETITION

PETITION

Account Name:      SUN CITY CONDO OWNERS ASSOCIATION,

Home: (000) 000-0000

Street:      12630 N 103rd Ave Ste 215

Work: (000) 000-0000

City:      Sun City

CBR: N/A

State:      AZ      Zip: 85351

is:

Utility Company:      Arizona - American Water Company

Division:      Water

Contact Name:      Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/25/10

REFERENCE: AZ AMERICAN RATE CONSOLIDATION & INCREASE\*\*\*\*\*SUN CITY\*\*\*\*\*  
DOCKET NO. W-01303A-09-0343 & SW- 01303A-09-0343

THE FOLLOWING PETITION WAS SIGNED BY 24 CUSTOMERS

SUN CITY CONDO OWNERS ASSOCIATION, INC.  
Petition of Protest To an Arizona American Water

Proposed Sun City Water & Wastewater Rate Consolidation & Increase

Currently, Arizona-American Water Company's ("AZ American") rates are unique for each of its geographic districts. The existing rates reflect the differing cost to serve each geographic area. Rate consolidation is the process of bundling a group of geographical districts together and averaging the differing costs for each district into a single rate. Sun City has some of, if not the best water in the state, so this consolidation/bundling process is detrimental to Sun City as we will help pay for costs in other districts to treat their water that our water does not require.

Additionally, as Sun City West experienced in its recent fight regarding this same issue, Property Owners and Residents Association ("PORA") representatives have stated that the consolidation is what stood in the way of getting any relief from the proposed increase. The proposal to consolidate these districts has been made by the Arizona Corporation Commission ("ACC") staff. RCSC has already informed the ACC and AZ American that they are adamantly opposed to this consolidation and you should all individually do the same.

The Arizona-American Water Company, Inc. filed an application with the ACC for permanent revenue increase for Sun City water and wastewater. Their application requests a 27.7% increase in water and a 40.8% increase in wastewater. Although RCSC has notified the ACC we oppose this increase, stating the fact that we are a non-profit organization that serves and is funded by the 27,931 residences of Sun City, this will have little effect

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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unless the residents of Sun City do the same. Not only will the residents be affected by their individual increase in water and wastewater, they will also be affected by the increase to RCSC, which will have to be passed on in annual property assessments. In 2009, RCSC spent \$128,440 in water and sewer.

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Sun City condominium associations with large green common areas, will be extremely effected by this proposed rate consolidation and increase and are adamantly opposed.

Petition of Protest Against the Proposed Arizona American Water Rate Consolidation and Rate Increase  
Signatures Docket Nos W-01303A-09-0343 WS-01303A-09-0343

12630 N. 103<sup>rd</sup> Ave. Suite 215, Sun CW, Az. 85351

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

3/25/10 Comments entered for the record and docketed.

\*End of Comments\*

Date Completed: 3/29/2010

Opinion No. 2010 - 86006

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**SUN CITY CONDO OWNERS ASSOCIATION, INC.**

***Petition of Protest to an Arizona American Water***

***Proposed Sun City Water & Wastewater Rate Consolidation & Increase***

**Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343**

Currently, Arizona-American Water Company's ("AZ American") rates are unique for each of its geographic districts. The existing rates reflect the differing cost to serve each geographic area. Rate consolidation is the process of bundling a group of geographical districts together and averaging the differing costs for each district into a single rate. Sun City has some of, if not the best water in the state, so this consolidation/bundling process is detrimental to Sun City as we will help pay for costs in other districts to treat their water that our water does not require. Additionally, as Sun City West experienced in its recent fight regarding this same issue, Property Owners and Residents Association ("PORA") representatives have stated that the consolidation is what stood in the way of getting any relief from the proposed increase. The proposal to consolidate these districts has been made by the Arizona Corporation Commission ("ACC") staff. RCSC has already informed the ACC and AZ American that they are adamantly opposed to this consolidation and you should all individually do the same.

The Arizona-American Water Company, Inc. filed an application with the ACC for permanent revenue increase for Sun City water and wastewater. Their application requests a 27.7% increase in water and a 40.8% increase in wastewater. Although RCSC has notified the ACC we oppose this increase, stating the fact that we are a non-profit organization that serves and is funded by the 27,931 residences of Sun City, this will have little effect unless the residents of Sun City do the same. Not only will the residents be affected by their individual increase in water and wastewater, they will also be affected by the increase to RCSC, which will have to be passed on in annual property assessments. In 2009, RCSC spent \$128,440 in water and sewer. This application by AZ American would increase RCSC expenses annually by approximately \$40,000 for water/wastewater. Recently ACC awarded APS a 10%-plus increase, which will raise RCSC electric costs by approximately \$100,000 this year. In 2008 and 2009, RCSC annual property assessments were increased by 4%; this provided only approximately \$350,000 in additional income to RCSC. The total of the utility increases would be 40% of this additional income and in 2010 there is no increase in annual property assessments to cover these additional costs.

***Sun City condominium associations with large green common areas, will be extremely effected by this proposed rate consolidation and increase and are adamantly opposed.***

***Petition of Protest Against the Proposed Arizona American Water Rate Consolidation and Rate Increase***

**Signature**

**Printed Name**

**Street Address**

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Petition of Protest Against the Pi  
Increase Signatures

Signature

- 1 Colleen A. Moran
- 2 Walter Moran
- 3 Ben Ruff
- 4 Wayne Rose Ruff
- 5 Alfred's Portch
- 6 Thomas E. Rose
- 7 Gouge D. Rose
- 8 Anthony Rose
- 9 Pickoff Rose
- 10 Vera Church
- 11 Maurice Rose
- 12 Carroll Rose, Jr.
- 13 Carroll Rose
- 14 John J. Rose
- 15 James L. Rose
- 16 Thomas Rose
- 17 John A. Rose
- 18 Robert E. Rose
- 19 Fredrick Dieckhoff
- 20 Robert A. Rose
- 21 Robert M. Rose
- 22 Robert M. Rose
- 23 Robert M. Rose
- 24 Robert M. Rose
- 25 Robert M. Rose



and a 40.8% increase in wastewater. Obviously none of us want rate increases; however, just simply stating such is not an adequate opposition. Therefore, those researching these applications will provide more specific information as to what can be used as an effective opposition to these increases.

Let the Arizona Corporate Commission, the Arizona-American Water Company, and the Residential Utility Consumer Office know what you think and where you stand on all three of these issues.

**ALL COMMUNICATION MUST INCLUDE: Name, Address, Phone Number and both Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343.**

To be recorded as public comment write to:

Arizona Corporate<sup>ION</sup> Commission

Consumer Services Section

1200 W Washington St

Phoenix AZ 85007

For public comment form go to

[http://www.azcc.gov/divisions/utilities/forms/public\\_comment.pdf](http://www.azcc.gov/divisions/utilities/forms/public_comment.pdf)

To contact the elected Arizona Corporate Commissioners:

Arizona Corporate Commission, Commissioners Wing

1200 W Washington St – 2nd Floor, Phoenix AZ 85007

<u>Commissioner</u>	<u>Email</u>
<u>Phone</u>	<u>Fax</u>

Kristen Mayes, Chair	<a href="mailto:mayes-web@azcc.gov">mayes-web@azcc.gov</a>
602-542-4143	602-542-0765

Gary Pierce	<a href="mailto:pierce-web@azcc.gov">pierce-web@azcc.gov</a>
602-542-3933	602-542-5560

Sandra Kennedy	<a href="mailto:kennedy-web@azcc.gov">kennedy-web@azcc.gov</a>
602-542-3625	602-542-3669

Paul Newman	<a href="mailto:newman-web@azcc.gov">newman-web@azcc.gov</a>
602-542-3682	602-542-3708

RECEIVED  
MAR 25 2010  
AZ CORP COMM  
Director Utilities